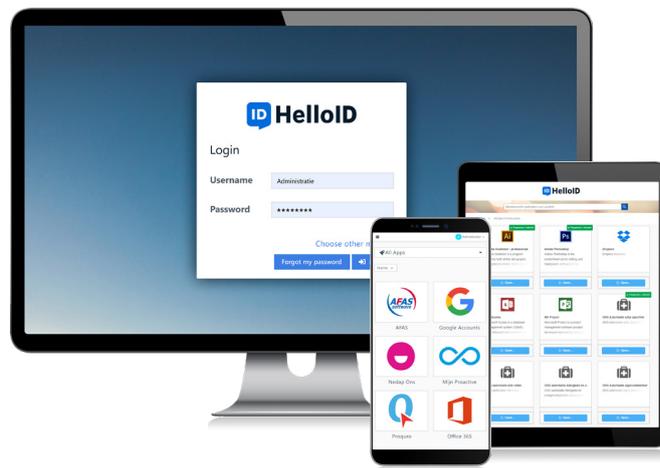




- ✓ Easy to comply with audits
- ✓ Less workload for your helpdesk
- ✓ One-click cloud applications access



HelloID is a modern and secure cloud-based Identity Management as a Service (IDaaS) solution. With one powerful and cost-efficient cloud solution, you have an answer to the increasingly complex Identity Management issues within your organisation.

## Identity as a Service

Organisations' success increasingly depends on getting their internal ICT right. Among other things, the shift from on-premise to the cloud poses a challenge in this respect. Your IT department is changing from ICT technical to ICT direction and feels this pressure to change, which is further increased by increasingly demanding laws and regulations on auditing and security.

With HelloID, you respond optimally to both new efficiency and compliancy requirements. Our fully cloud-based Identity Management solution provides your employees with a modern, user-friendly and well-secured environment. Employees have one-click access to their applications from a clear dashboard, according to their function and employment. And this for a very competitive Cost-of-Ownership.

[Tools4ever.co.uk](https://tools4ever.co.uk)

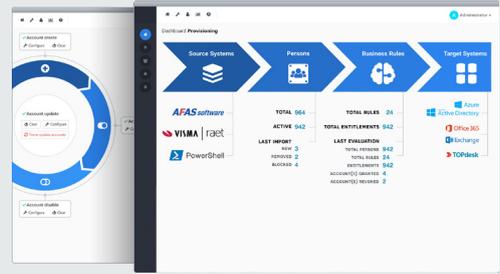
## IAM in the Cloud

HelloID provides Identity & Access Management (IDaaS) from the cloud. You do not need to invest in your own infrastructure with hardware, storage, security and Identity Management software. Installation and configuration is literally a matter of hours and Tools4ever takes care of the management of your solution, including automatic updates.

You yourself only take care of organisation-specific issues, which is very easy with HelloID. The lower costs and minimal management work do not come at the expense of control and security. On the contrary, Identity as a Service (IDaaS) from Tools4ever runs in a maximally secure Azure environment that is also thoroughly audited every 6 months by Deloitte Risk Services. Tools4ever is also ISO27001 and NEN7510 certified. Compliance with the strictest security requirements is therefore guaranteed.

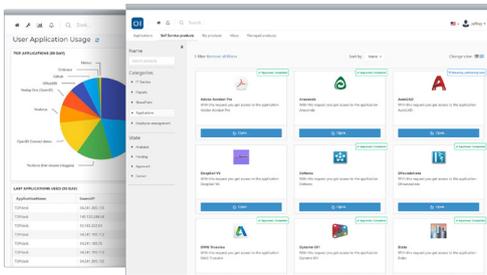
## Provisioning

With HelloID Provisioning, the management of user accounts and rights in the network and applications is automated as much as possible through a link to the HR system. User accounts including the correct rights are created when an employee starts, rights are adjusted when an employee changes function or department, and an account is immediately closed when an employee leaves the company. This automates the entire entry, transfer and exit process.



On the first working day, the employee can log in to HelloID Access Management and, with 1 login, has immediate access to all applications and data belonging to the job for which he has been hired. Without any hassle. Should any items still be missing because the information in the HR system was not complete, he can simply and directly request this himself via HelloID Service Automation and it will be implemented immediately.

## Service Automation



Service Automation is the next step in Self-Service. Users can request IT services online themselves via the HelloID dashboard. Examples of services are: creating temporary accounts, changing access rights, temporary extra rights within a business application, et cetera. Their manager can give approval with a single click, after which the change is processed fully automatically in the IT infrastructure.

With HelloID, you easily publish and manage your IT product catalogue. Via HelloID, the manager keeps an overview of which employees are active and which licences, applications, shares, et cetera they have in use. Everything that can be automated can be placed in Service Automation, allowing the IT department to focus on more complex projects. The organisation has faster and manageable access to IT services.

## Access Management

HelloID Access Management provides employees, organisations you work with and possibly customers with easy and uniform access to your cloud applications. Authentication takes place via a login with user name and password. If desired, two-factor authentication can be used as additional verification.

The user gains access to a user-friendly dashboard on the laptop, tablet or smartphone.

That dashboard shows the cloud applications via recognisable icons that are opened with a single mouse click. The end user only needs to log in once in one session. HelloID supports all common Single Sign-On protocols to automatically identify and authenticate users per cloud application. Cloud applications that are not prepared for SSO by default can still be easily offered to an end user as an SSO application via a special facility within HelloID.

